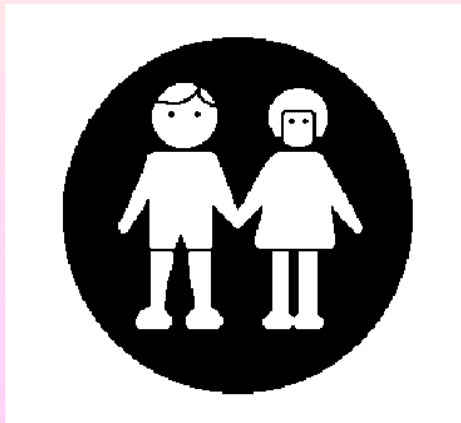


Multicultural Contact List
For
Children's Services
in
Inner West Sydney



Ethnic Child Care Family & Community Services Cooperative Ltd



This booklet has been compiled by Ethnic Child Care, Family and Community Services Co-op Ltd as part of the Metro Central Sydney Children's Services CALD Project. The booklet aims to assist Children's Services to locate appropriate resources and community services to better support their Culturally and Linguistically Diverse Children and Families (CALD).

Ethnic Child Care, Family and Community Services Co-operative Ltd
Building 3, 142 Addison Road, Marrickville NSW 2204
PH 02 9569-1288 Fax 02 9550 9829 Email: cald@idx.com.au
Website- www.eccfcsc.org

The CALD Project is a program of the Ethnic Child Care, Family and Community Services Co-operative and is funded by the NSW Department of Community Services.



Disclaimer- Please note that whilst every care has been taken to ensure that material contained in this booklet is correct, some information regarding organisations and project workers may have changed since publication. Booklet published 2009.

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Ethnic Child Care, Family and Community Services Co-op Ltd

PH 02 9569-1288 Fax 02 9550 9829 Email: cald@idx.com.au Website- www.eccfcsc.org Provides over the phone advice, support and assistance on CALD issues relating to children and families using Commonwealth Government Approved Child Care Services. Programs include the **CALD Children's Services Project**, **Ethnic People with Disabilities Program**, **Multicultural Respite Service**-vacation care for children with disabilities, **Inner West & Eastern Sydney Multicultural Access Projects (IWMAP & ESMAP)**, and the **Bicultural Support Pool (BSP)**- to assist children's services to work successfully with a child from a CALD background

What is the Bicultural Support Pool?

Formerly known as the Casual Ethnic Workers Pool (CEWP), the Bicultural Support Pool offers time limited linguistic and cultural support to Children's Services. Bicultural Support Workers aim to educate, inform and empower Children's Services staff to become better informed about supporting CALD and Indigenous children and families in their care, by providing hands on language support, supporting staff in planning, implementing and modeling appropriate cultural activities and programs, and providing children's services staff with relevant resources and information.

How much does this service cost?

This service is free for Commonwealth Government Funded Child Care Services.

How do I access this program?

You need to be referred by either Children's Services Central (call 1800 157 818) or by your regional Inclusion Support Agency.

Can preschools access this service?

Preschools can access this by fee for service. Requests can be faxed to the Bicultural Support Pool on 9564-2772.

The Bicultural Support Pool is a program of Ethnic Child Care, Family and Community Services Co-operative Ltd for Children's Services Central, funded by the Commonwealth Government through the Department of Education, Employment & Workplace Relations (DEEWR)

Useful resources and support services

Interpreting Services-

TIS- Translating and Interpreting Service Ph: 131 450

Community Relations Commission – Multicultural Ph: 1300 651 500

Health Care Interpreter Service Ph: 1800 674 994

Teaching aids and resources on cultural diversity-

Oxfam– music and musical instruments www.oxfam.org.au/shop

Magabala Books- Indigenous books; www.magabala.com

Indij Readers-Indigenous books www.indijreaders.com.au

Indigenous Australia www.dreamtime.net.au

Serendib Craftlink www.serendibcrafts.com.au

FKA- Free Kindergarten Association www.fka.com.au

Inclusive Directions South Australia www.directions.org.au

Lady Gowrie (Sydney) www.gowrie-sydney.com.au

Modern Teaching Aides www.teaching.com.au

The Book Garden www.thebookgarden.com.au

My Language www.mylanguage.gov.au

Free online network for educators www.edna.edu.au

Spectrum Migrant Resource Centre - 1800 770 712

www.mrcne.org.au Free download information for parents- Parenting from a New Culture- available in Arabic, Samoan and Chinese. Topics include Immigration and parenting, Children's developmental stages and needs, Self esteem and self confidence, Enhancing children's social skills, Developing effective communication with your children, Discipline, management for parents, Issues in positive parenting for children under the age of 5 years.

Useful resources and support Services (cont)

Cultural profiles on specific cultures including Child Rearing Practices- Cambodia, China, India, Ireland, Latin America, Papua New Guinea, Thailand Vietnam- Available to purchase as a kit from Inclusive Directions South Australia www.directions.org.au

Ethnic Child Care, Family and Community Services Co-op Ltd

Ph 9569-1288 www.eccfcsc.org Provides over the phone advice, support and assistance on CALD issues relating to children and families using Commonwealth Government Approved Child Care Services.

Bicultural Support Pool (BSP)- Provides support workers to assist children's services to work successfully with a child from a CALD background. Free for eligible services. Ph: 1800 157 818

Ethnic People with Disabilities Program- Provides information, advocacy, consultation and training to access aged & disability services.

Multicultural Respite Service- Vacation care for children with disabilities.

Inclusion Support Agencies (ISA)

Inner Sydney (Leichhardt, Marrickville, Sydney)

SDN Children's Services Ph: 9557 0183

Sydney Inner West (Ashfield, Burwood, Canterbury, Canada Bay, Strathfield)

KU Children's Services Ph: 9707 1050

SCAN- Supporting Children with Additional Needs Scheme

Ph: 9557 9122 Assistance to children from CALD and ATSI backgrounds, and children with a disability or challenging behaviour.

Refugee Council of Australia- Ph: 9211 9333 www.refugeecouncil.org.au

Providing workers and agencies with background information on refugees and humanitarian entrants.

Child and Family Health Nurse Service Ph 9515 9560 Supports the health and wellbeing of families with children. Provides an interpreter free of charge where requested.

Useful resources and support Services (cont)

Information Websites www.mylanguage.gov.au

My Language provides access to search engines, web directories and news in over sixty languages.

Centrelink Ph: 131 202– Centrelink Multilingual Assistance Service- provides advice on Centrelink services and benefits in community languages www.familyassist.gov.au

Contact INC. Ph: 9251-4431 Program for isolated children, families and communities, has translated information on child development in the first year.

Child and Family Interagency Inner West Ph 9335 2180 A network of agencies that provide services for families and children 0 to eight years

Immigrant Women's Speakout Association– www.speakout.org.au
Ph: 9635-8022– supports migrant and refugee women in NSW, includes direct service in the areas of domestic violence and employment.

Carers NSW Australia Ph: 9280 4744 Carers NSW is an association for relatives and friends who are caring for people with a disability, mental illness, chronic condition or who are frail aged.

Women's Information and Referral service- Ph: 1800 817 227 or if you require a translator Ph: 131450 Working in partnership with Law Access NSW and FDA Health

Brighter Futures Early Intervention Program (Operated by SDN in Inner West Sydney).- Ph: 9579 3966 www.sdn.org.au Provides parenting support, home visiting, casework and access to child care.

Multicultural Problem gambling Service NSW Ph 9840 3767
www.dhi.gov.au/mpgs

TAFE NSW – Multicultural Programs Unit Ph 9266 8063

Other Statewide Services

| | |
|--|---|
| Alzheimer's Australia NSW– Rural Program | Ph: 1800 639 331 www.alzheimers.org.au |
| Australian Hearing Service | Ph: 13 17 97 www.hearing.com.au |
| Commonwealth Carelink Centre | Ph: 1800 052 222 www9.health.gov.au/ccsd |
| Community Relations Commission (CRC) | Ph: 1300 651 500 www.crc.nsw.gov.a |
| Dept of Immigration, Multicultural Affairs | Ph: 13 18 81 www.immi.gov.au |
| Disability Council of NSW | Ph: 1800 044 848 www.disabilitycouncil.nsw.gov.au |
| Multicultural Disability Advocacy Association of NSW | Ph:1800 629 072 www.mdaa.org.au |
| NSW Meals on Wheels Association Inc. | Ph: 8219 4200 www.nswmealsonwheels.org.au/index.php |
| NSW Transcultural Aged Care Services | Ph 9378 1216 www.nswtacs.org.au |
| SBS Radio Language Subtitles, Translations | Ph: 9430 2828 www20.sbs.com.au/language/index.php?id=11 |
| Seniors Information Service | Ph: 13 12 44 www.seniors.asn.au/home.jsp?xid=1 |
| STARTTS (Torture and Trauma Counseling) | Ph: 9794 1900 www.startts.org |

Ethnic specific community organisations

If you require information or assistance for a language or cultural group not listed below, contact **Ethnic Communities Council**

Ph: 9319 0288 www.eccnsw.org.au

Amigoss Association Ph 9660 8813
102 Glebe Point Rd, Glebe, NSW, 2037

African Communities Council Ph: 9558 0999
www.africancomcouncil.com

United Muslim Women Association Inc Ph: 9599 1839
www.mwa.org.au

Arabic Community Welfare Centre Ph: 9649 2063
98 Auburn Rd, Auburn, NSW 2144

Assyrian Resource Centre Ph: 9728 2594
www.assyrianrc.com

Australian Lebanese Association of NSW Ph: 9564 3506
www.alaofnsw.org

Australian Korean Welfare Association Ph: 9718 9589
<http://www.communilink.org.au/communities/1575/home.asp>

Australian Turkish & Kurdish Community Services Coop
50 Susan St, Auburn, NSW 2144 Ph: 9643 1666

Australian Islamic Cultural Centre Ph 9646 1222
149 auburn rd, Auburn, NSW, 2144

Chinese Australian Services Society (CASS) Ph: 9789 4587
www.cass.net.au

CO AS IT Italian Association of Assistance Ph: 9564 0744
www.coasit.org.au

| | |
|---|-----------------|
| Greek Orthodox Community of NSW www.goc.com.au/gocweb | Ph: 9740 6022 |
| Indonesian Welfare Association www.users.bigpond.net.au/iwa | Ph: 9558 0999 |
| Iranian Community organisation 38 Marion St, Harris Park, NSW, 2150 | Ph 9635 1249 |
| Jewish Care www.jewishcare.com.au | Ph 1300 133 660 |
| Lao Community Advancement Co-op www.communilink.org.au/laocommadvance | Ph: 9754 1941 |
| Macedonian- Australian Welfare Association of Sydney www.mawasydney.com.au | Ph: 9597-5455 |
| Maltese Community Council of NSW www.maltesewelfare.com/MalteseCommunityDirectory/MCD%20B.htm | Ph: 9672 3486 |
| Migrante Phillipinese- Australia www.migrante.org.au | Ph: 9695 1250 |
| Spanish and Latin American Association for Social Assistance Inc www.slasa.com.au | Ph: 9724-2220 |
| Seva International Inc www.sevainternational.org | Ph 9449 5582 |
| Thai Welfare Association tw@thaiwelfare.org | Ph 9264 3166 |
| Tongan Community Support Services Inc. | Ph: 9513 0869 |

Local support for CALD Communities...

Ashfield and Canada Bay

English Classes in the local area;

NSW AMES (Adult Migrant English Services)

29-31 Belmore St, Burwood NSW 2134, Ph; 9744 3885,

www.ames.edu.au Free English language courses for newly arrived adult migrants. Job seeking courses for people of non-English speaking background who have overseas qualifications, training and/or skills and experience.

Ashfield English Language Tutoring-Classes; focus on spoken English, but includes reading, writing and listening skills as well. Ph 9744 0175

St James Anglican Church. Ph: 02 9706 3389. Offers English classes.

The Smith Family Home Tutoring Service Ph 9744 3188. One-to-one English tuition for migrants and refugees.

I Can Read Ph 9747 6653 Provide programs for pre-school to primary school aged children as well as adults from non-English speaking backgrounds.

Ethnic specific organisations in the local area-

Australian German Welfare Society Inc Ph 02 9746 6274. Provides a range of welfare services and social activities for German speaking people in NSW, particularly the elderly.

Chinese Migrant Welfare Association Ph 9716 0612 Information, referral, casework and community services for Chinese migrants.

Indonesian Welfare Association Inc Ph 9744 1866 Settlement advocacy, referral and information services to the Indonesian community.

Polish Australian Welfare Association Ph; 9716 0036 Provides flexible home based respite services for people of Polish speaking (or other Eastern European) background. Also have programs for carers of people with disabilities, dementia and/or challenging behaviour.

Ashfield & Canada Bay Cont...

St Elizabeth Caritas Hungarian Association of NSW Inc. Ph 9799 5469
Assists Hungarian migrants with settlement services such as financial assistance, food and furniture. Social gatherings, workshops and information talks.

Russian Ethnic Community Council of NSW Ph: 0418 361 531 A voluntary, non profit organisation created by members of the Russian community.

Community organisations in the local area-

Ashfield Council Community Services Ph 9716 1844 or 9716 1842, www.ashfield.nsw.gov.au Community workers provide information and programs in the following areas: children and youth, seniors and people with a disability, community facilities, health, wellbeing and creative arts. Halls and community bus available for hire.

Ashfield Library Ph 02 9716 1810 Books in other languages (Chinese, Italian, Polish, Spanish, Vietnamese and Korean).

Auscare Multicultural Home and Community Services Ph 9746 9546 Provides a variety of home nursing services including registered nursing, personal care, house cleaning and transportation. A variety of community languages are spoken by staff.

Australian Breastfeeding Association NSW Helpline Ph 8853 4999 Volunteer organisation providing a support network for breastfeeding women. Also provides a breastfeeding booklet which is available in translated format.

Bridge for Asylum Seekers Foundation Ph 97127784 Providing supplementary funds to asylum seekers on bridging Visa E's living on the community without access to services (right to work, Centrelink, Medicare, transport concessions)

Ashfield & Canada Bay Cont...

Burwood Community Welfare Services Inc Ph; 9744 1866 Provides information, referral, notice board and community hall. Includes Meals On Wheels, Family Support Service which helps families in stress or crisis, Specialist Migrant Placement Officer for people of a CALD background, Support Groups, Domestic Violence Court Support Services, Generalist Counseling Services, Emergency Financial Relief, Indonesian Welfare Association Inc. worker.

Child, Adolescent and Family Health Services Ph 9378 1100

Child Abuse Prevention Service Ph 1800 688 009 (Free call) 24 hour crisis support service which provides assistance to prevent child abuse in families suffering stress.

Early Childhood Health Centres-. Family Health Nurses and Social Workers who cover topics such as; how babies grow, sleeping & crying, feeding & nutrition and adjustments to parenthood. Interpreters arranged if needed. Phone for appointments. **Ashfield** Ph 9716 1853 **Concord** Ph 9743 1654 **Croydon** Ph 9378 1156 **Drummoyne** Ph: 9181 2619 **Five Dock** Ph 997136140 **Homebush** Ph 9746 7763 **Strathfield** Ph 9746 7763 **Summer Hill** Ph 971853

Exodus Foundation (the welfare arm of the Ashfield Uniting Church) Ph 8752 4600 Assists families in need (means tested applicants). Emergency relief with rent, gas and electricity, food parcels, clothing, sheets, blankets etc. A volunteer counselling team is provided for a variety of situations.

Family Resource and Network Support Inc (FRANS) Ph 9799 4333. www.frans.com.au Provides a range of programs for children with a disability including community access, recreational outings, post school programs and respite care.

Home Care Service of Inner West Ph 9744 3955 or 1800 350 792 (referrals). Provides practical support to people who are young and disabled and their carers. Services include domestic assistance, personal care and respite.

Ashfield & Canada Bay Cont...

Inner West Multicultural Access Project– Ph 9569 1288, inner-west@idx.com.au. Facilitates and enhances service access and equity to Home and Community Care (HACC) funded services for the Korean, Indian sub –Continent, and Vietnamese communities, and others, in the local government areas of Ashfield, Burwood, Canada Bay, Canterbury, Leichhardt, Marrickville and Strathfield.

Open Training and Education Network Multicultural Education Unit Ph; 9715 8676 Provides information, advice, language and cultural support services and specific courses to people from CALD backgrounds who wish to study by distance education with OTEN.

St Anthony's Respite and Family Care Services-Ph; 9747 5782
Sudanese Family Support Service offers settlement services. **Flexible Respite Service** offers a range of supports to families and carers of a child with a developmental disability from birth to 16 years. **Family Support Service** provides ongoing support to families of children with disabilities.

Strathfield Central Library Ph; 8762 0222 Multilingual books, literacy and ESL resources and magazines

Strathfield Council-Multicultural Services Ph 9748 9999 A free multilingual telephone Interpreter Service for council enquiries

The Smith Family Inner West Community Settlement Services Ph 9715 3497. Provides information and assistance with settlement needs of newly arrived migrants and refugees living in the Inner West.

The Infants Home-Child and Family Services Ph 9799 4844
www.theinfantshome.org.au Includes **The Infants' Home Family Centre of Early Intervention** -A long day care program designed to meet the needs of children from birth to school age who have a diagnosed disability, developmental delay or where the family is experiencing stress and difficulties, and **Sydney Hope Family Cottage** - Day stay and home visiting program for parents with children aged 0-18 months are supported and assisted with parenting difficulties.

Local support for CALD communities....

Canterbury

English Classes in the local area-

Al-Minia Charitable Association Ph 9759 3091 English Conversation classes.

Canterbury City Community Centre Ph 9750 9344 English classes for women, and English conversation classes.

Campsie Cultural Centre Ph 9718 2269 English conversation classes and Chinese language school.

Lakemba Uniting Church Ph 97591214 English classes.

Campsie Anglican Church English Language Classes Ph 9718 2879 English Conversation classes.

NSW Adult Migrant English Service Ph 9784 7940 Runs Adult Migrant English Program (AMEP) for newly arrived and eligible migrants and refugees.

Women's Place Ph 9740 9543 English conversation class for Korean women and women from non-English speaking backgrounds.

Ethnic Specific Organisations in the local area-

Australian Korean Welfare Organisation Ph 9718 9589 Community Settlement Service worker to provide settlement services to the Korean community, including information, counselling and education programs.

Australian Lebanese Christian Federation Ph; 9759 8710 Welfare services. Including bilingual assistance, settlement program.

Canterbury and Arabic Family Support Service Ph 9740 0111 Individual and group counselling, home visits, multicultural playgroup and parenting groups.

Chinese Australian Service Society (CASS) Ph 9789 4587-Provides children's services, migrant and community services, welfare and settlement services, aging and disability services, social and cultural activities, educational and training services, including English classes to newly arrived migrants and refugees.

Canterbury (cont)...

Chinese Parents Association – Children with Disabilities Inc Ph 9789 3744 or 9784 8120 Case work services, information and referral programs, and activities for people from a Chinese speaking background with disabilities and their families.

Ghana Association Of NSW 0407 017 367 Aims to assist the welfare and settlement needs of members.

Indonesian Bilingual Service Ph 9789 3744 Bilingual social worker

Inner West Multicultural Access Project (Korean) Ph 9718 9245 Access and equity to HACC Services, ensuring relevance of aged care packages to client group

Islamic Council of NSW Inc Ph 9742 5752 Peak community organisation representing Muslim societies and mosques in NSW. Provides advocacy, support and assistance to Muslim communities

Korean Disability Fellowship in Australia Ph 9740 3296 Support group for people with a disability and their carers

Lebanese Moslem Association Ph 9750 6833 Information and referral, counselling, interpreting, Arabic classes, women's youth and family services, marriage celebrants, settlement for migrants, funeral services, mosque tours, cross cultural/religious training

Lebanese Welfare Centre Ph 9750 6588 Information, referral, counselling, immigration assistance, interpreting.

Somali Islamic Centre Ph 9740 9276 Welfare, education, referral and community activities

Spanish Bilingual Social Worker Ph 9789 3744 Provides information, resources, assistance, referral and settlement support for newly arrived migrants, refugee families. and people with special needs from a Spanish speaking background.

Canterbury (cont)...

The Greek Orthodox Community of NSW Ph 9740 6022 Provides child care services, aged care services, Cultural Greek Festival of Sydney, Greek speaking social functions, religious , educational, youth, women's and parenting groups, casework, drug-alcohol-domestic violence information and referral.

Tripoli and Mena Association Ph 9758 1366 Arabic social welfare centres. Provides aged care, child care, youth, women's and parenting groups, and an ethnic school for the Arabic speaking community.

Other Community organisations in the local area-

Australian Breastfeeding Association-Marrickville Group –NSW Help Line Ph 8853 4999 Volunteer organisation providing a support network for breast feeding women.

Canterbury City Community Centre Ph; 9750 9344 Provides a range of health services including child health, school screening, counselling for children and families, health promotion and education, mental health services, drug/alcohol services, speech therapy and community nursing.

Canterbury Bankstown Migrant Resource Centre Ph 9789 3744 Provides services to migrants and refugees of NESB. Information and referral, assistance for groups; typewriters, fax and photocopier. Some sessional bi-lingual workers available.

City of Canterbury Community Worker – Multicultural Services Ph 9789 9472 Information about services for people from NESB in Canterbury City LGA

Early Childhood Health Centres-Services for children with families with children 0-5. Family Health Nurses and Social Workers who cover topics such as; how babies grow, sleeping & crying, feeding & nutrition and adjustments to parenthood. Interpreters can be arranged if needed. Phone for appointments. **Belmore** Ph 9718 0157 **Campsie** Ph 9718 3177 **Earlwood** Ph 9718 4847 **Lakemba** Ph 9759 2034 **Roselands** Ph 9750 7452

Canterbury (cont)...

Early Childhood Social Work Service Ph 9740 5872 Provides a home visiting service for families with children aged 0-5 years. Issues addressed include adjustment to parenting, relationship issues, depression, social isolation, bereavement (perinatal), domestic violence, child behaviour issues and effects of divorce or separation on children.

Estia Foundation of Australia Ph 9871 6126/ 98161859 www.estia.org.au Provides 24 hour respite care for young adults with physical and intellectual disabilities or permanent accommodation for certain individuals. Operates a weekend day care program providing outings and activities.

Jannawi Family Centre Ph 9750 0500 (Multicultural) Bilingual Family Support Program for families of children 0-8 living in Lakemba. (Arabic, Pacific Islander, Maori, Vietnamese)

Riverwood Community Centre Programs and Groups Ph 9533 0100
Riverwood Family Support Service Provides services directed primarily at improvement of family functioning, parent child relationships, assistance to parents and children coping in crises. Other services include home visiting during times of stress and crisis, court support, transport to refuges, domestic violence support, liaison with schools. Also runs HACCC programs for elderly. Housing Communities Assistance Programs. OOSH. Links to Learning Program. Central Sydney South Regional Tenants Resource Service

Sydney Women's Counselling Centre Ph 9718 1955 Counselling for women (only) covering issues such as depression, anxiety, domestic violence, childhood sexual abuse, alcohol/drug abuse and gambling.

Tresillian Family Care Centre Ph 9787 0800 24hr Help Line 1800 637 357 Offers support and advice for families experiencing difficulties with infants and young children 0-5 years of age. Services include 24 hour Parents Help line, residential, day stay and outreach programs and help for women experiencing post natal depression

Local support for CALD communities...

Leichhardt

Local English Classes-

Sydney Community College Ph 8752 7555 Most English classes are accredited programs conducted by qualified ESI teachers. Learners from NESB can develop language and literacy skills required to undertake secondary education and training, seek and maintain employment. ESL classes free for AMEP eligible students (Inner- West). Work experiences available to LOTE teachers.

Ethnic Specific Organisations in the local area-

Arimba Culture Exchange Ph 02 9569 9028 Promotes cultural exchange between Australian and Indonesian artists.

Co-As It Italian Head Office Ph 9564 0744 Community welfare organisation providing a range of services to people from an Italian speaking background. Includes advocacy, counselling, Community Aged Care Packages (CACP), day care, social groups, bilingual school and drug and alcohol services. Also casework and advocacy for people with chronic mental illness and advocacy, casework and community visitors scheme for the elderly.

Italian Bilingual School Ph 9572 9077 Bilingual primary school.

Federation of Italian Migrants and Their Families (FILEF) Ph 9369 1427 Cultural, educational and social activities organised by members on a voluntary basis that promote multiculturalism, social justice, women's rights and respect for the environment.. Provides an Italian language holiday immersion program for children 5-13 years. Italian language and culture courses. Production of bilingual monthly magazine.

PATRONATO INCA - CGIL Ph 9560 0646, Information, assistance and referral for Italian community. Welfare agency assists with problems with the Italian and Australian pensions.

Leichhardt (cont)...

Community Organisations in the local area -

Annandale Neighbourhood Centre Ph 02 9660 2828 Provides activities such as health, wellbeing and support groups, children's groups and activities, cultural and community groups.

Early Childhood Health Centres- Services for children with families with children 0-5. Immunizations, Family Health Nurses and Social Workers who cover topics such as; how babies grow, sleeping & crying, feeding & nutrition and adjustments to parenthood. Links with other services and family supports in the local area. Interpreters can be arranged if needed. Phone for appointments. **Leichhardt** Ph 9560 5604. **Balmain** Ph 9810 1609

Leichhardt Women's Community Health Centre Ph 9560 3011 Community based women's (only) health centre offering traditional and alternative health care to women of all ages. Includes health education groups and information. Manages the Women Partners of Bisexual Men Service (counselling and support). Interpreters arranged on request.

Leichhardt Library Ph 9367 9266 Italian books, CD's, DVD's and magazines.

Lilyfield Community Centre Ph 02 9810 1622 Activities for children and young people. Support groups include: AA and Al-Anon who meet weekly. Photocopy and fax facilities available.

Rozelle Neighbourhood Centre & Aid Ph 02 9555 8988 Volunteer service funded by HACC (Home and Community Care) which is primarily a home visiting and support service for frail/aged and younger people with disabilities and carers of both groups, living in the Leichhardt LGA.

The Salvation Army - Community Services Centre Ph 9569 4511 Provides help with food and bills for those in need. from, Annandale, Dulwich Hill, Enmore, Erskineville, Haberfield, Leichhardt, Lewisham, Lilyfield, Marrickville, Newtown, Petersham, Stanmore, St Peters, Summer Hill, Sydenham, Tempe and Undercliffe.

Local support for CALD communities....

Marrickville

Local English Classes-

Marrickville Intensive English Centre Ph 9550 0251 English courses for newly arrived Non-English speaking students to assist them to acquire the skills required for participation in secondary education in NSW govt schools

Catholic Intensive English Centre (CIEC) Ph 02 9569 9155 provides intensive English for newly arrived and overseas students who are enrolled in Catholic Schools

Anglicare Marrickville Family Support Ph 9561 0800 English classes

Connect Marrickville - A Schools as Community Centre Ph 9558 4036 English Class with Crèche

Outreach Petersham TAFE Ph 9335 2548 English language classes , language and literacy support for further study

Ethnic Specific Organisations in the local area-

Aboriginal Education Consultative Group (AECG) Ph 9550 5666 Empower our communities through active involvement in education and training.

African Communities Council Ph 9558 0999 Umbrella organisation that aims to coordinate and represent all African – Australian associations in NSW and provides settlement assistance.

Australian Lebanese Association of NSW Ltd (ALA) Ph 9564 3506 Provides information and referral services to those of a Lebanese/Arabic speaking background

Brazilian Community Council of Australia inc. (BraCCA) Ph 9560 6866 Identify and advocate for the needs of the Brazilian community.

Buddhist Library and Meditation Centre Ph 02 9519 6054

www.buddhistlibrary.org.au A non sectarian Buddhist organisation. Provides introductory Buddhism and meditation courses, seminars and conferences and extensive lending library . Magazine subscriptions available.

Marrickville (cont)...

Greek Welfare Centre Ph 9516 2188 Assists people of Greek origin with their problems by providing information, advocacy, counseling, community development and community education. Counseling and treatment services for problem gamblers and their families. Weekly senior citizen's groups.

Community Organisations in the local area -

Anglicare Family Support Marrickville Ph 9561 0800 Providing a case-work/family support service to families with dependant children in need of support.

Camperdown Community Project Ph 9550 1552 Emergency relief including food hampers, referral, advocacy, and clothes, blankets, appliances, pharmacy vouchers, home maintenance and one off/short term domestic duties and home visits

Canterbury/Bankstown Migrant Resource Centre Ph 9559 1883 Provides services to migrants and refugees of NESB. Information and referral, assistance for groups; typewriters, fax and photocopier. Some sessional bilingual workers available.

Connect Marrickville - A Schools as Community Centres Ph 9558 4036 Varying collaborative initiatives in partnership with other community service agencies. Includes; Young Parents Group, Aboriginal Playgroup, English Class with Crèche, Indonesian Women's Group, Open Playgroup, Transition to School Program, Japanese Playgroup, Vietnamese Parent Group.

Camperdown Child, Adolescent and Family Health Services Ph 9515 9788 Assessment of emotional, behavioural, family, speech and language problems. Screening of vision and hearing difficulties. School nursing service and medical/ developmental examinations for children/youth (and families) up to 18 years. Professional staff consultation to other agencies available.

Marrickville (cont)...

Early Childhood Health Centres- Services for children with families with children 0-5. Immunizations, Family Health Nurses and Social Workers who cover topics such as; how babies grow, sleeping & crying, feeding & nutrition and adjustments to parenthood. links with other services and family supports in the local area. Interpreters can be arranged if needed. Phone for appointments **Camperdown** Ph 95159944 **Dulwich Hill** Ph 9560 2747 **Marrickville** Ph 9562 0444

Ethnic child Care, Family and Community Services Co-op Ltd (ECCFCSC) Ph: 9569-1288 www.eccfcsc.org provides over the phone advice, support and assistance on CALD issues relating to children and families using Commonwealth Government Approved Child Care Services.

Ethnic People with Disabilities Program– Provides information, advocacy, consultation and training to access aged & disability services.

Multicultural Respite Service- vacation care for children with disabilities.

Children's Services CALD Project – Training and advice for children's services to be responsive to the linguistic and cultural requirements of children and their families. Also, provides information and support to increase access to other CALD support and human services in their local area. Resources developed include educational posters, training DVD, translated brochures and multicultural contact booklets for the Inner West and South East Sydney

Gadigal Information Service Aboriginal Corporation Ph 9564 5090 Gadigal Information Service (GIS) is a community based media, arts and information service for the Indigenous community in Sydney. Runs Koori Radio.

Good Beginnings Australia, Early Years Centre Ph 9550 0025 Programs include Volunteer Family Support, Professional Home Visiting and Supported Playgroups.

Marrickville Library Ph 9335 2174 provides Spoken books and large print materials available in English and five major community languages (Arabic, Chinese, Greek, Portuguese and Vietnamese).

Marrickville (cont)...

Marrickville Multi-Cultural Meals Service Ph 9335 2153 Culturally appropriate, healthy and nutritious meals for frail older people, younger people with disabilities and carers from culturally and linguistically diverse communities living in the inner west region of Sydney

Marrickville Legal Centre Ph 9559 2899 Provide free legal advice, assistance and education to the local community with the assistance of volunteers, solicitors and students.. Services include: general legal service; children's legal service for under eighteens; tenants advice and advocacy service; domestic violence court support service. Interpreters by arrangement

May Murray Neighbourhood Centre Inc-Multicultural Aged Services Ph 9558 0999 Provides information and referral services to the Arabic and Vietnamese elderly community including the frail aged, people with dementia or disability, and their carers. Also provides social support, leisure and recreational activities for the target group. Includes a day care centre for the elderly with dementia or disability. Indonesian case worker also available.

Pathways Early Childhood Intervention Inc Ph 9572 8840 . Provides a range of family-centred services and play-based early childhood intervention in the Inner West of Sydney for children with additional needs and their families. Includes: Special and early childhood educators, family worker, speech pathologist, occupational therapist, physiotherapist and teacher aides.

Saturday School of Community Languages Dulwich High School Ph 02 9568 6215 Teaching languages: Arabic, Bengali, Chinese, Korean, Portuguese, Turkish and Vietnamese

Wirringa Baiya Aboriginal Women's Legal Centre Ph 9569 3847 Provides free legal telephone advice to Aboriginal women, children and young people who have been victims of violence. Specialises in domestic violence, sexual assault and victims compensation. Also provides free legal advice on most civil law matters, law reform, legal education and develops suitable resources for the community.

Other Translated Materials

Translated Information on health related issues-

www.mhcs.health.nsw.gov.au/mhcs/topics/Early_Childhood.html

Information is available on a wide variety of health and wellbeing topics and in many languages.

www.dhi.gov.au Free advice on mental health issues in 50 languages

www.mmha.org.au Information on mental health and wellbeing

Cancer Council- Smoke free Zone Campaign Ph: 9334 1920

www.smokefreezone.org website contains information in Chinese, Vietnamese, Arabic and brochures, stickers and posters are available in Greek, Spanish, Chinese, Italian, Korean and Arabic.

Anaphylaxis Australia- www.allergyfacts.org.au Go to “What is Anaphylaxis?”

Drug and Alcohol Multicultural Education Centre- Ph: 9699-3552

www.damec.org.au

NSW Royal Life Saving Society- Ph: 9634-3700

www.nsw.royallifesaving.com.au Fact Sheets available to educate and inform the community about water safety to help prevent drowning incidents from occurring.

Kidsafe Australia- Ph:9845-0890

www.kidsafensw.org/roadsafety/road_safety_publications Information for parents in English, Vietnamese, Chinese and Arabic and some in Turkish and Korean on a variety of road safety issues.

Roads and Traffic Authority- www.rta.nsw.gov.au Brochures on child road safety issues in 23 languages brochures “Move ahead with Street Sense”. “Seatbelts without Tears”

Translated information on early childhood education -National Child-care Accreditation Council www.ncac.gov.au Translated fact sheets in up to 24 different languages, with information about aspects of child care, including advice and tips that will assist families to prepare for child care and to recognize quality child care practice.

What is a Migrant Resource Centre?

Migrant Resource Centres provide services that focus on the needs of CALD communities. This can include employment assistance, English classes, assistance with migration issues, assistance for refugees and humanitarian entrants, case work or counseling, social groups, information sessions and activities.

What is a Neighbourhood Centre?

A centre that provides direct services depending on community needs and the resources available. Services may include crisis and support services, group activities, advocacy and community education. They may be also known as Community Aid, Community Information, or Community Centres.

What is meant by “drop-in” centre?

It means that anyone can ‘go there’ to find assistance and advice. Centre staff can provide referrals to other services if the centre is unable to provide the service required or set up an appointment time with the appropriate centre worker.

What is a Family Support service?

This is a service that provides short to medium term services to families, especially those experiencing stress; individuals and carers of children; women experiencing domestic violence, children at risk, men in a parenting role and other people considered to be part of a family. Services usually include counseling and support, casework, groups and classes, providing information and referral to other services and advocacy.

What does CALD stand for?

CALD stands for Culturally and Linguistically Diverse, it replaces an older acronym– NESB, which stands for Non English Speaking Background. People from CALD backgrounds are defined as being from a minority group in Australian society because of-

- Ethnic and racial background
- Country of birth or descent
- Linguistic diversity
- Ethno-religious and/or cultural background



